

# A Role for Everyone in Safe, Reliable Electricity

**A safe, reliable supply of electricity is essential for the prosperity of Midland businesses and the quality of life of its residents. While Midland PUC continually upgrades and maintains the system, Midland residents have an important role in safeguarding this essential system.**

## Call in Street Lighting Outages

Safe streets require a robust, comprehensive street lighting system. All the streetlights in Midland have recently been replaced with high energy efficiency LED lights that are designed to be maintenance free for 15-20 years. Occasionally a street light will fail despite this long life expectancy. When this happens, Midland residents are asked to telephone Midland PUC to let them know the street light is no longer working. The number to identify the pole to the Midland PUC staff is located eight feet off the ground on every pole.

“The people who live on a street will be the first to notice when a street light is out. Informing Midland PUC will ensure the problem is fixed quickly and that our safe, well-lighted streets are maintained,” said Roy Rogers, Operations Manager, Midland Tay area.

## Work with Crews on Pole Placement

Midland PUC is currently in the midst of an aggressive capital program to ensure the entire Midland system remains strong and viable during extreme weather events and throughout the lifespan of the distribution system. Crews will replace between 70-100 poles this year with some of those replacements occurring on Hanly Street, Second Street, and Midland Avenue.

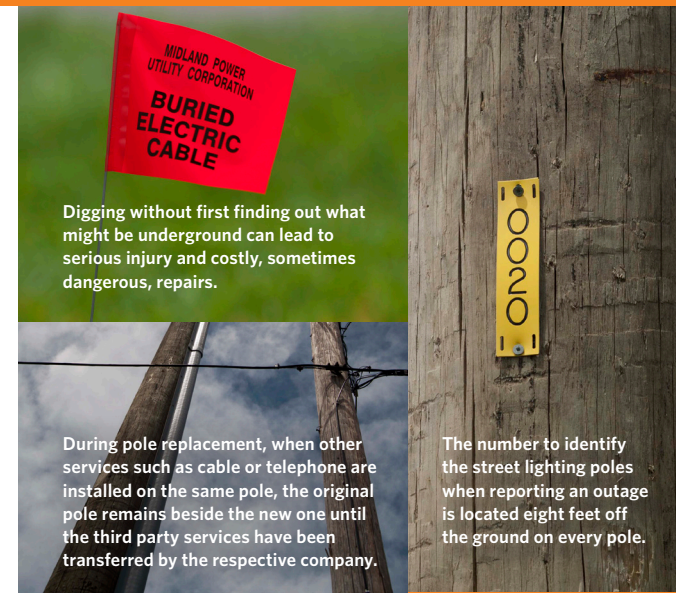
“When we place the markers for where the new pole is to be installed, that is the time for homeowners to call and discuss if they have a problem with the new location. We’re happy to work with them to realize the best possible placement for everyone,” said Rogers.

In cases where other services such as cable or telephone are installed on the same pole, the original pole remains beside the new one until the third party services have been transferred by the respective company. In some instances, this process can take a few years to complete.

## April is Dig Safe Month – Call Before You Dig

Out of sight is out of mind except in the case of underground services. Electrical feeders located underground are an important part of the electrical distribution system and maintaining their integrity requires everyone breaking ground to know what is down there before they start.

“There’s a great deal going on underground,” said Rogers. “With everyone participating we can ensure the safety of our residents and prevent accidents that can interrupt crucial services to Midland consumers.”



Digging without first finding out what might be underground can lead to serious injury and costly, sometimes dangerous, repairs.

During pole replacement, when other services such as cable or telephone are installed on the same pole, the original pole remains beside the new one until the third party services have been transferred by the respective company.

The number to identify the street lighting poles when reporting an outage is located eight feet off the ground on every pole.

**Electrical feeders, gas lines, cable and telephone services, and water and wastewater lines are all located underground. Homeowners and contractors need to call before they dig.**

For a free underground locate visit **Ontario One Call** at **on1call.com** or call **1 (800) 400 2255**.

